

## Individual Rights of Public Service Users Task

Instructions for use: Fill out using Acrobat Reader then save to your PC once completed.

### Task 1

Using the <https://www.gov.uk/data-protection/the-data-protection-act> website, conduct some research in to the Data Protection Act and answer the following questions:

When can information be withheld?

What is the usual cost a company can charge you if you want to access your information?

If you are unhappy about the way your information is being held and find that you're unhappy with their response who should you contact?

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