# Public Services Level 2 – Promoting Good Citizenship

# 1 of 13 – Welcome

Welcome to this session on promoting good citizenship within Public Services.

In this session we will be covering:

* How Public Services promote good citizenship
* How when working in Public Services you will promote good citizenship

You will need a pair of headphones.

# 2 of 13 – How Public Services see citizenship The Public Services view good citizenship as an important part of maintaining a good society.

Therefore, Public Services want to maintain good citizenship by:

* Having a desire to improve society
* Protecting individuals
* Protecting the vulnerable
* Contributing to society by getting involved

# 3 of 13 – How Public Services see citizenship

To get you thinking of ways that different Public Services help to contribute to society, **download Promoting good citizenship final PDF and complete task 1** to the best of your ability before continuing onto the next few slides.  
  
**Task 1** – complete the table.  
  
Remember to save your work.

# 4 of 13 – Having a desire to improve society In order to improve society, criminals need to be arrested and kept in a place where they can be rehabilitated. This is so that, when they re-join society, they do not commit crimes again. By stopping criminals society should be a better place.

The Prison Service is there to help with the rehabilitation of criminals. Alongside that, other public services that are designed to help society are:

* Police Force
* Armed Forces

# 5 of 13 – Protecting individuals

Some examples of public services in place to protect people are:

* Fire Service
* Royal Air Force
* Border Force

These Public Services are there to protect society. While the fire service protects people from fires, the RAF are there to protect us from air attacks and the Border Force can protect us from criminals trying to enter the country.

By stopping criminals from entering the country, society should be a safer place and people should feel protected from danger.

# 6 of 13 - Being involved in society

Public Services play an active role in society. These roles and activities can vary from a Community Support Officer doing talks to the community on how to stay safe, to the Army being used at big profile events, all the way through to providing support for large scale events like the Olympics.

In the following video the Police are enjoying themselves at Notting Hill Carnival. This helps them to be seen as part of the community and shows they also have a fun side:

[Watch this video](https://www.youtube.com/embed/SNywhPALNKM?autoplay=1&rel=0&start=0&modestbranding=1&showinfo=0&theme=light&fs=0&probably_logged_in=0)

# 7 of 13 – How Public Services see citizenship

Having looked at how different Public Services help to contribute to society **revisit the interactive PDF and review Task 1**.

**Task 1**: Based on the information on the previous slides, can you now fully complete the table?

Remember to save your work.

# 8 of 13 – Question 1

Indicate whether the following statements are true or false.

Being a good citizen means promoting values and standards **(True)**  
Showing a lack of respect and discipline is ok **(False)**

Participating in community activities contributes to society and makes for good citizenship **(True)**

Littering is ok because someone ends up picking it up **(False)**

If you hear someone discriminating against someone else it is wrong to challenge this **(False)**

The correct answers are:

True statements:

* Being a good citizen means promoting values and standards
* Participating in community activities contributes to society and makes for good citizenship

False statements:

* Showing a lack of respect and discipline is ok
* Littering is ok because someone ends up picking it up
* If you hear someone discriminating against someone else it is wrong to challenge this

# 9 of 13 – Public services demonstrating citizenship

How can members of Public Services demonstrate citizenship?

Consider the following points. Is this what makes a good citizen? Can you think of more?

* Be honest
* Protect the environment
* Respect the property of others
* Follow the law

# 10 of 13 – Public services as good citizens

As someone who works in the Public Services you should demonstrate good citizenship as you are often seen as a role model to society.

Think about the different types of Public Services. Could bad citizenship in these roles encourage bad behaviour?

**Revisit the interactive PDF and complete Task 2**.

**Task 2**: Describe the consequences of people who work in the Public Services being bad citizens.

Remember to save your work.

# 11 of 13 – Public services as good citizens

Public Services personnel are very visible and in the public eye. How do you think people who join the Public Services should behave?

Think about how members of the Public Services could present themselves as role models.

**Revisit the interactive PDF and complete Task 3**.

**Task 3**: Do you think members of the Police, Fire Service, and Army are good role models as citizens?

Remember to save your work.

# 12 of 13 – End

Well done. You have completed this session on promoting good citizenship in the Public Services.

In this session we have covered:

* How public services promote good citizenship
* How when working in Public Services you will promote good Citizenship

If you are unsure or have any questions about any of these topics, make a note and speak to your tutor for more help.